



Vehicle History Report™

US \$44.99

**2020 TOYOTA RAV4
HYBRID XLE**
VIN: 2T3RWRFB8LW071542
4 DOOR WAGON/SPORT UTILITY
2.5L I4 F DOHC 16V
HYBRID
ALL WHEEL DRIVE



Accident reported: total loss vehicle



17 Service history records



2 Previous owners



Personal vehicle



Last owned in New York



36,544 Last reported odometer reading

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 9/23/25 at 9:50:31 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



Accident / Damage History

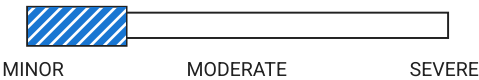
Not all accidents / issues are reported to CARFAX

Event 1

08/09/2021

Accident reported: minor damage with another motor vehicle

Damage Severity Scale

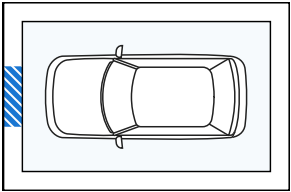


Event 2

01/27/2022

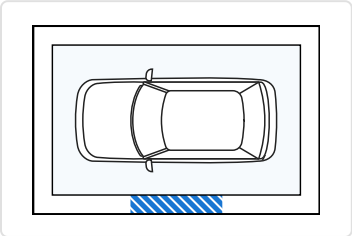
Accident reported: minor to moderate damage
- It hit a snowbank

Damage Severity Scale



Event 3

08/31/2025
Accident reported
- Vehicle towed




Event 4

08/31/2025
TOTAL LOSS VEHICLE
- Vehicle declared a total loss by an insurance company

CARFAX Recent Service Highlights

Key services performed in the last 12 months

Service & Comments	Service	Comments	Date	View Details Links
 Oil	• ✓	Oil and filter changed	07/29/202507/29/25	View > View Details >
		Oil and filter changed		



This car has been recently serviced. That's a good thing!

CARFAX Additional History

Not all accidents / issues are reported to CARFAX





	Owner 1	Owner 2
Total Loss Total Loss Reported: 08/31/2025.	✓ No Issues Reported	Total Loss Reported
Structural Damage CARFAX recommends that you have this vehicle inspected by a collision repair specialist.	✓ No Issues Reported	✓ No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	✓ No Issues Reported	✓ No Issues Reported
Odometer Check No indication of an odometer rollback.	✓ No Issues Indicated	✓ No Issues Indicated
Accident / Damage Accidents reported: 08/09/2021, 01/27/2022, and 08/31/2025.	Accident Reported	Accident Reported

Manufacturer Recall No open recalls reported to CARFAX. View Toyota disclosure	<div> No Recalls Reported </div>	<div> No Recalls Reported </div>
Basic Warranty Original warranty estimated to have expired.	Warranty Expired	Warranty Expired

<div> Title History CARFAX guarantees the information in this section </div>	Owner 1	Owner 2
Damage Brands Salvage Junk Rebuilt Fire Flood Hail Lemon	<div> Guaranteed No Problem </div>	<div> Guaranteed No Problem </div>
Odometer Brands Not Actual Mileage Exceeds Mechanical Limits	<div> Guaranteed No Problem </div>	<div> Guaranteed No Problem </div>
<div> GUARANTEED - None of these title problems were reported by a U.S. state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, you may qualify. View Terms View Certificate </div>		

<div> Ownership History The number of owners is estimated </div>	Owner 1	Owner 2
Year purchased	2020	2024
Type of owner	Personal	Personal
Estimated length of ownership	3 yrs. 11 mo.	11 months
Owned in the following states/provinces	New York	New York
Estimated miles driven per year	5,801/yr	---
Last reported odometer reading	24,712	36,544

<div> Detailed History </div>				
<div> <div> Owner 1 Purchased: 2020 </div> <div> Personal Vehicle 5,801 mi/yr </div> </div>				
Date	Mileage	Source	Comments	
01/20/2020		NICB	Vehicle manufactured and shipped to New York	
01/28/2020	2	Williams Toyota of Elmira Elmira, NY 607-796-9600 williamstoyotaofelmira.com <div> 4.7 / 5.0 72 Verified Reviews 31 Customer Favorites </div>	Vehicle serviced - Pre-delivery inspection completed	

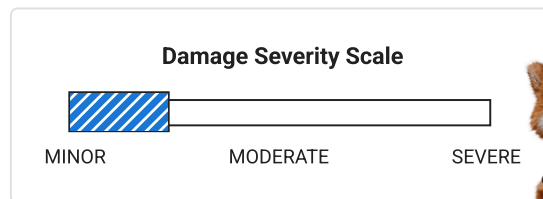
07/29/2020	202	Vanderstyne Toyota Rochester, NY 585-225-6600 vanderstyne.com ★ 4.6 / 5.0 68 Verified Reviews	 Vehicle serviced - Brakes checked - Safety inspection performed
07/29/2020		New York Inspection Station	Passed safety inspection - Emissions inspection performed
07/30/2020		West Herr Toyota of Rochester Rochester, NY 585-225-6600 westherrtoyotarochester.com/ ★ 4.9 / 5.0 157 Verified Reviews ♥ 75 Customer Favorites	Vehicle sold
07/30/2020		Ziebart - Rochester - Lyell Rochester, NY 585-458-8770 ziebart.com/find-my-ziebart/location/ny62-ny-rochester ★ 4.3 / 5.0 86 Verified Reviews ♥ 2 Customer Favorites	 Vehicle serviced - Interior protective coating applied - Paint protection applied - Undercoating/rustproofing applied
08/10/2020		New York Motor Vehicle Dept. Rochester, NY	Title issued or updated - Registration issued or renewed - First owner reported - Titled or registered as personal vehicle - Passed safety inspection
01/23/2021	2,900	Vanderstyne Toyota Rochester, NY 585-225-6600 vanderstyne.com ★ 4.6 / 5.0 68 Verified Reviews	 Vehicle serviced - Maintenance inspection completed - Fluids checked - Oil and filter changed - Tire condition and pressure checked - Tires rotated
07/17/2021	5,959	New York Inspection Station	Passed safety inspection - Emissions inspection performed
08/06/2021	6,177	West Herr Toyota of Rochester Rochester, NY 585-225-6600 westherr.com ★ 4.9 / 5.0 157 Verified Reviews ♥ 75 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - 10,000 mile service performed - Oil and filter changed

08/09/2021

Damage Report



Accident reported: minor damage with another motor vehicle



01/27/2022

Damage Report

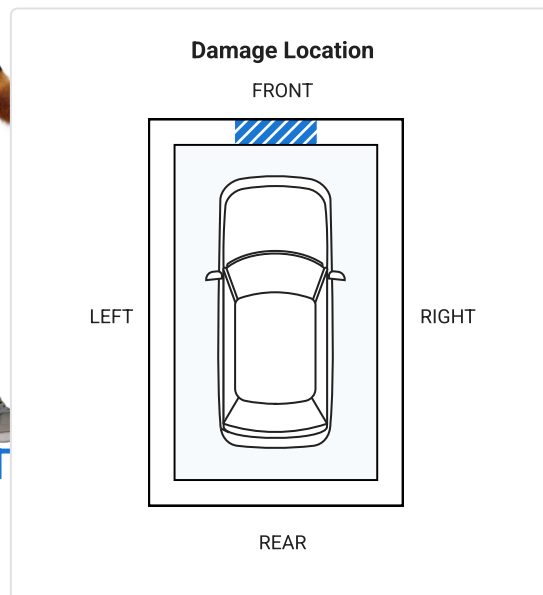
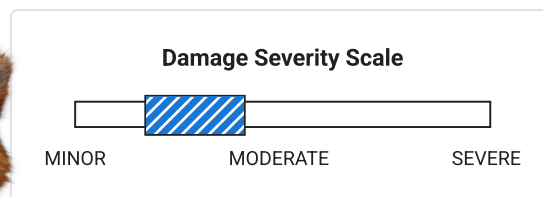


Accident reported: minor to moderate damage

- It hit a snowbank
- Damage to front



**CARFAX HAS THE MOST
ACCIDENT & DAMAGE
INFORMATION**



04/08/2022

Gates Service
Rochester, NY
585-235-6350

★ **4.8 / 5.0**

31 Verified Reviews

♥ **136** Customer Favorites



Vehicle serviced

- Alignment performed

04/28/2022

West Herr Toyota of
Rochester
Rochester, NY
585-225-6600
westherr.com

★ **4.9 / 5.0**

157 Verified Reviews

♥ **75** Customer Favorites







Vehicle serviced

04/28/2022

10,810

New York

Passed safety inspection

		Inspection Station		- Passed emissions inspection
05/20/2022		New York Motor Vehicle Dept. Rochester, NY		Registration issued or renewed - Titled or registered as personal vehicle - Passed safety inspection
07/26/2022	11,797	West Herr Toyota of Rochester Rochester, NY 585-225-6600 westherr.com ★ 4.9 / 5.0 157 Verified Reviews ❤️ 75 Customer Favorites		Vehicle serviced - Front wiper blades/refills replaced - Rear wiper blade replaced
01/06/2023	14,670	West Herr Toyota of Rochester Rochester, NY 585-225-6600 westherr.com ★ 4.9 / 5.0 157 Verified Reviews ❤️ 75 Customer Favorites		Vehicle serviced - One tire balanced - One tire mounted - Tire(s) balanced - Tire(s) mounted - Tire(s) replaced
04/24/2023	16,166	West Herr Toyota of Rochester Rochester, NY 585-225-6600 westherr.com ★ 4.9 / 5.0 157 Verified Reviews ❤️ 75 Customer Favorites		Vehicle serviced - Maintenance inspection completed - 5,000 mile service performed - Fluids checked - Oil and filter changed - Tires rotated
04/24/2023		New York Inspection Station		Passed safety inspection - Passed emissions inspection
02/02/2024	21,863	West Herr Toyota of Rochester Rochester, NY 585-225-6600 westherr.com ★ 4.9 / 5.0 157 Verified Reviews ❤️ 75 Customer Favorites		Vehicle serviced - Maintenance inspection completed - 5,000 mile service performed - Fluids checked - Oil and filter changed - Tire condition and pressure checked
02/02/2024		New York Inspection Station		Passed safety inspection - Passed emissions inspection
05/30/2024		New York Motor Vehicle Dept. Rochester, NY		Registration issued or renewed - Titled or registered as personal vehicle - Passed safety inspection
08/01/2024	23,255	West Herr Toyota of Rochester Rochester, NY 585-225-6600		Vehicle offered for sale

westherrtoyotarochester.com/

★ 4.9 / 5.0

157 Verified Reviews

♥ 75 Customer Favorites

08/01/2024 23,987

New York
Inspection Station

Passed safety inspection
- Passed emissions inspection

08/02/2024 23,991

West Herr Toyota of
Rochester
Rochester, NY
585-225-6600
westherr.com

★ 4.9 / 5.0

157 Verified Reviews

♥ 75 Customer Favorites



Vehicle serviced
- Pre-delivery inspection completed
- Maintenance inspection completed
- Air filter replaced
- Alignment performed
- Cabin air filter replaced/cleaned
- Four tires balanced
- Four tires mounted
- Front brake pads replaced
- Front brake rotor(s) replaced
- Oil and filter changed
- Rear brake pads replaced
- Rear brake rotor(s) replaced
- Rear wiper blade replaced
- Tire(s) replaced



Looks like this dealer serviced the car in order to prepare it for sale. That's a good thing!

08/05/2024

Toyota Certified Dealer
Rochester, NY

Offered for sale as a Toyota Gold Certified Pre-Owned Vehicle



**Certified
Used Vehicles**

09/09/2024

Toyota Certified Dealer
Rochester, NY

Sold as a Toyota Gold Certified Used Vehicle



**Certified
Used Vehicles**

09/09/2024

New York
Motor Vehicle Dept.
Rochester, NY

Registration issued or renewed
- Titled or registered as personal vehicle
- Passed safety inspection

09/20/2024 24,712

West Herr Toyota of
Rochester
Rochester, NY
585-225-6600
westherr.com

★ 4.9 / 5.0

157 Verified Reviews



Vehicle serviced
- Maintenance inspection completed
- Brakes checked




♥ 75 Customer Favorites

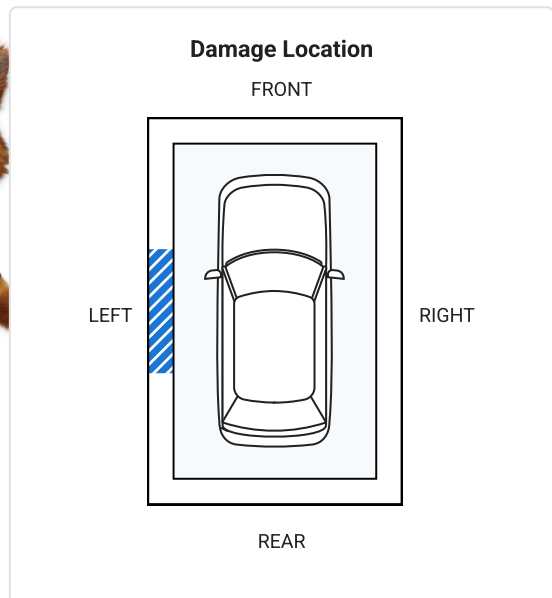


Owner 2

Purchased: 2024

Personal Vehicle

Date	Mileage	Source	Comments
10/07/2024		New York Motor Vehicle Dept. Rochester, NY	Title issued or updated - New owner reported
03/28/2025	30,933	West Herr Toyota of Rochester Rochester, NY 585-225-6600 westherr.com ★ 4.9 / 5.0 157 Verified Reviews ♥ 75 Customer Favorites	 Vehicle serviced - Maintenance inspection completed
07/29/2025	35,328	West Herr Toyota of Rochester Rochester, NY 585-225-6600 westherr.com ★ 4.9 / 5.0 157 Verified Reviews ♥ 75 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - 5,000 mile service performed - Fluids checked - Oil and filter changed - Tire condition and pressure checked
08/28/2025	36,384	New York Inspection Station	Passed safety inspection - Passed emissions inspection
08/31/2025		Damage Report	 Accident reported - Damage to left side - Vehicle towed



**CARFAX HAS THE MOST
ACCIDENT & DAMAGE**

INFORMATION

08/31/2025

Damage Report



TOTAL LOSS VEHICLE

- Vehicle declared a total loss by an insurance company



There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy. [Learn More](#)

09/04/2025

Nichols' Service
Brockport, NY
585-637-4495
<https://nicholsservice.com/>



Vehicle serviced

★ **5.0 / 5.0**
102 Verified Reviews
❤️ **10** Customer Favorites

09/08/2025

New York
Motor Vehicle Dept.
Rochester, NY

Registration issued or renewed

- Titled or registered as personal vehicle
- Passed safety inspection

09/18/2025

36,544

West Herr Ford of Rochester
Rochester, NY
585-352-1200
westherrfordrochester.com



Vehicle serviced

★ **4.6 / 5.0**
273 Verified Reviews
❤️ **116** Customer Favorites

09/18/2025

Toyota Motor Sales, USA,
Inc.

Manufacturer Service Campaign issued

- Campaign #25TD01 25TD01 REAR TRACTION MOTOR CABLE CORROSION - MULTIPLE MODEL & MODEL YEAR TOYOTA HYBRID (AWD) VEHICLES
- Status: Remedy Available
- Campaign expiration date: 09/11/2028

Locate an authorized Toyota dealer near you to schedule an appointment

⊕ [Learn more about this campaign](#)

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

Accident Indicator

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada.

Not every accident is reported to CARFAX. As details about the accident become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- According to the National Safety Council, Injury Facts, 2021 edition, 5% of the 276 million registered vehicles in the U.S. were involved in an accident in 2019. Over 77% of these were considered minor or moderate.

- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 9/23/25 at 9:50:31 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Damage Severity

Damage events result in one of the following severity levels:

- Minor: Generally, minor damage is cosmetic (including dents or scratches), may only require reconditioning, and typically does not compromise a vehicle's operation and/or safety.
- Moderate: Moderate damage may affect multiple components of the vehicle and may impair the vehicle's operation and/or safety.
- Severe: Severe damage usually affects multiple components of the vehicle and is likely to compromise the vehicle's operation and/or safety.

CARFAX recommends getting a pre-purchase inspection at a certified collision repair facility.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Service Campaign

Automobile manufacturers issue a service campaign to address product technical issues that may not be related to safety or emissions standards. These issues are typically customer satisfaction initiatives.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Total Loss Vehicle

An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

Toyota Recall / Service Campaign

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9/23/25 9:50:31 AM (CDT)

I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2020 TOYOTA RAV4 HYBRID vehicle (VIN: 2T3RWRFV8LW071542), which is based on information supplied to CARFAX and available as of 9/23/25 at 10:50 AM (EDT).

Customer Signature

Date

Dealer Signature

Date